

Terms and Conditions

1. Introduction

Welcome to Cigalah Staff E-Shop, the official internal platform dedicated to Cigalah Group employees for purchasing products at special discounted prices. By accessing this website or completing a purchase, you agree to be bound by these Terms and Conditions. Please read them carefully before using the platform or placing any orders.

2. Scope of Use

This website is strictly for Cigalah Group employees only. Registration or purchasing by any external party is not permitted. Sharing login details, screenshots, product prices, or any internal content outside the company is strictly prohibited.

3. Purchase Limits

Each employee has a monthly purchase limit of SAR 1,000. A maximum of five (5) units per product SKU may be purchased within the same month. The management reserves the right to reject or cancel any order that exceeds these limits.

4. Pricing and Payment

All displayed prices include VAT (where applicable). Payments are accepted only via bank cards or Apple Pay. Cash on delivery and salary deductions are not accepted payment methods.

5. Delivery

Delivery is currently free of charge within the areas covered by Cigalah Staff E-Shop. The management reserves the right to introduce or modify delivery fees at any time based on company policy.

6. Return and Exchange Policy

Return or exchange eligibility depends on the individual product policy stated on its product page. Some products are clearly marked “Non-Returnable” or “Personal Use Item” and cannot be returned or exchanged. Returned items must be unused, undamaged, and in their original packaging.

7. Confidentiality and Data Protection

All information, pricing, and offers on this platform are strictly internal and confidential to Cigalah Group. Taking screenshots, sharing prices, or disclosing any platform information externally is strictly prohibited.

8. Disclaimer of Liability

Prices, offers, and product availability are subject to change without prior notice. Cigalah Staff E-Shop shall not be held liable for typographical or technical errors, or for delays beyond its control.

9. Amendments

Cigalah Staff E-Shop reserves the right to modify or update these Terms and Conditions at any time without prior notice.

10. Governing Law

These Terms and Conditions shall be governed by and construed in accordance with the laws of the Kingdom of Saudi Arabia.